



UPPER WINDERMERE PRIVATE LEISURE CENTRE RINK POLICIES

1. Call 911 in case of emergency.
2. The arena facility is open 9am to 9pm weather permitting.
3. The rink will be closed and locked when temperatures reach -21°C.
4. Resident identification/key fob must be readily available to staff when using the facility.
5. Each household may bring up to five guests for use of the facilities. Guests must be accompanied at all times.
Children under the age of 12 must be accompanied by an adult at all times.
6. Helmets are HIGHLY recommended.
7. No hockey games are allowed during any public skating sessions.
8. No street shoes are permitted on the ice at any time.
9. No food or eating is allowed on the ice at any time.
10. No loitering or cell phone use is permitted on the ice surface.
11. Skaters should use appropriate speed during public sessions. Speed is discretionary dependent on the skill level of the individual, speed of other skaters, and number of patrons on the ice.
12. Backward skating is discretionary during public skating sessions depending on the skating skill and speed of the patrons on the ice. The patron must look behind at all times to ensure the safety of others.
13. Carrying infants on the ice is not allowed due to the risk of injury to both the child and parent.
14. No horseplay or foul language.
15. Fighting, weapons, drugs and alcohol will not be tolerated on facility grounds under any circumstances.
16. No glass bottles or glass products are permitted in the facility.
17. When skating around the rink, the faster skaters shall stay to the inside, and slower skaters to the outside.
18. Windermere Residents' Association will not be responsible for any personal items left at the rink.
19. All activities on the rink or at the facility are unsupervised.
20. No body checking.
21. No slap shots.
22. No animals on the ice.
23. Dressing rooms will be available at the discretion of the Windermere Residents' Association.
24. Assumption of Risk: by engaging in skating, skaters and spectators are deemed to have knowledge of, and assume the inherent risks of skating and activities associated thereto, which include but are not limited to the following: injuries that result from collisions or

contact with other skaters or individuals who are on the skating surface and/or injuries that result from falls.

25. Failure to comply with these rules may result in immediate removal from the facility and suspension of all future facility privileges.
26. Belongings left at the facility after dusk shall be placed in the "Lost and Found" for one week. If the item(s) are not claimed, they will be discarded.
27. Rink policies, including hours of operation, may change from time to time at the discretion of the Windermere Residents' Association.
28. Any problems, please phone the Facilities Manager at 780.722.2965.

Please respect this facility. Thank you for your cooperation. Penalties/fines will be imposed for any infractions of these rules.